



27 April 2018

MR. JASON LAUREANO Y. AQUINO
Administrator
NATIONAL FOOD AUTHORITY (NFA)
SRA Bldg., North Ave., Diliman, Quezon City

MAY Ø 8 2018

RE: VALIDATION RESULT OF 2016 PERFORMANCE SCORECARD OF NFA

Dear Administrator Aquino,

This is to formally transmit the validation result of NFA's 2016 Performance Scorecard. Based on the validation of documentary submissions last 30 May 2017, the NFA gained an over-all score of 84.71% (See Annex A).

In relation to its application for the grant of 2016 PBB to eligible officers and employees, the NFA fails to satisfy the requirements of **GCG MEMORANDUM CIRCULAR** (MC) No. 2017-01 and the *Checklist of Documents to be submitted by GOCCs to Qualify for the 2016 Performance-Based Bonus (PBB)*, particularly the achievement of a weighted-average score of at least 90% in its 2016 Performance Scorecard. In this regard, the Board is reminded that any unilateral action to release the PBB will be considered as a violation of the Board's fiduciary duty to protect the assets of the GOCC as provided under Section 19 of Republic Act No. 10149.1

Consequently, pursuant to GCG M.C. No. 2014-06, failure to qualify for the PBB means that the Appointive Members of the Governing Board of NFA shall not be qualified to receive the Performance-Based Incentive (PBI).

FOR YOUR INFORMATION AND GUIDANCE.

Very truly yours,

SAMUEL G. DAGPIN JR.

MICHAEL P. CLORIBEL Commissioner MARITES C. DORAL Commissioner

cc: COA Resident Auditor - NFA

GOCC Governance Act of 2011.

NATIONAL FOOD AUTHORITY 2016 PERFORMANCE SCORECARD

		Performance I	Vleasure			NFA Subr	mission	GCG Eva	luation			
Objecti	ves / Measures	Formula	Weight	Rating Scale	Target	Actual	Rating	Score	Rating	Supporting Documents	GCG	Remarks
so	1 Ensure Food	Security										
SOCIAL IMPACT	1 15-day National Average Buffer Stocks Maintained	Sum of the Days to Last (DTL) per month / 12	10%	More than 30 days = 0% 15-30 days = 10% 12-14 days = 7% 8-11 days = 5% Less than 7 days = 0%	Average = 15 days	26 day	10%	26 days	10%	Monitoring and Compliance Report for Procurement Indicator (National Level) for the year ended 2016 Emails from the Regional Offices transmitting the Ending Stock Inventory for the Month PSA data on the Population and per Capita Consumption (from PSA website and per confirmation with the Demographic and Health Statistics Division and Agricultural	to Last of compared to days, NFA n weight of measure.	Proposed 33 days and

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		Performance I	Measure			NFA Subn	nission	GCG Eva	luation	Cumartina	
bjective	es / Measures	Formula	Weight	Rating Scale	Target	Actual	Rating	Score	Rating	Supporting Documents	GCG Remarks
bjective	es / Measures	Formula	weight	Scale	Target	Actual	Rating	Score	Rating	Documents	
											security, NFA should maintain a low of 15-day to a high of 30-day inventory enough for the country's rice consumption requirements while providing enough supply in anticipation of calamities. Thus, the approved rating scale considers the minimum and maximum required bufferstocks. Considering that the proposed revision of the rating scale would be counterproductive to NFA such that it provides score
SM 2	30-day Buffer Stock	NFA National Rice Inventory / National Daily Consumption Requirement as of July 1 =	5%	30 = 5% 27-29.99 = 4% 24-26.99 = 3%	30 days any one day between July 1 - 31	28 days	4%	28 days	4%	Monitoring and Compliance Report for Procurement Indicator (National Level) for the year ended 2016	for incremental performance the proposal is <u>DENIED</u> . The NFA rice inventory as end of June 2016 totaled 913,525 MT while the DO was 32,321 MT which the resulted to the average of 2 day buffer stock during lean months.

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			Performance I	Measure			NFA Subn	nission	GCG Eva	luation		
C	bjective	s / Measures	Formula	Weight	Rating Scale	Target	Actual	Rating	Score	Rating	Supporting Documents	GCG Remarks
			Days to Last (DTL)		19-23.99 = 2% 15-18.99 = 1% <15 = 0%						PSA data on the Population and per Capita Consumption (from PSA website and per confirmation with the Demographic and Health Statistics Division and Agricultural	
		Sub-total		15%				14%		14%		
	SO 2	CONTRACTOR	ccessibility, and	d Food Safe	∍ty							
LDERS	SM 3	Percent Procurement from 37 Surplus Provinces	Procurement from 37 Provinces / Total Procurement	5%	50%- 100% = 5% 40-49% = 3% 30-39% = 1% <30% = 0%	65%	86.63%	5%	86.63%	5%	Monitoring and Compliance Report for Procurement Indicator (National Level) for the year ended 2016 on the Percent Procurement for 37 Surplus Provinces as consolidated by	The procurement from the surplus provinces totaled to 102,656 MT which is 86.63% of the 118,494 MT total palay procurement of NFA in the Philippines in 2016.
STAKEHOLDERS											Grains Marketing Operation Department — Marketing Research Statistics Division (GMOD-MRSD)	
	SM 4	Average Farmgate Price in All Provinces	Farmgate price (₱/kg) equal to or more than 90% if the GSP	5%	All or Nothing	Minimum of ₱15.30/kg	₱17.43/kg	5%	₱17.43/kg	5%	Monitoring and Compliance Report for Procurement Indicator (National Level) for the year ended 2016 on the Average Farmgate	In 2016, the average farmgate price in all provinces as shown in the PSA website is ₱17.43/kg.

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		Performance N	<i>l</i> leasure			NFA Subm	ission	GCG Eval	uation		
bjective	s / Measures	Formula	Weight	Rating Scale	Target	Actual	Rating	Score	Rating	Supporting Documents	GCG Remarks
										Price in 33 Surplus Provinces as consolidated by GMOD-MRSD	
SM 5	Restoration or Preventing Further Escalation of Prices in Urban Areas (Metro Manila, Cebu, Davao, and Baguio) with Price Increase of 4% of Current Price	Ave. % Weekly Price (July - Sept.) ∑ Weekly % Price Increase / Total # of Increases	5%	0%-4.00% = 5% 4.01%- 5.00% = 4% 5.01%- 6.00% = 3% 6.01%- 7.00% = 2% 7.01%- 8.00% = 1% >8.01% = 0%	4%	0.74%	5%	0.74%	5%	Report on Restoration or Preventing Further Escalation of Prices for 2016 as prepared by the GMOD.	For 2016, the NFA was able to surpass its target by maintaining an average price increase of only 0.74% and hence garnered the full rating of 5%.
SM 6	Average Response Time for Release of Stocks during Calamities		5%	(1- (Actual - Target) / Target) x Weight	within 22 hours	2.13 hours	5%	2.13 hours	5%	Report Compliance Rate with Target Response Time of 22 Hours from Request during Calamities and/ or Emergencies for the year 2016 as prepared by GMOD- IMD Memorandum of Agreement between NFA and LGU of	The NFA exceeded its targe for 2016 with an average response time of only 2.13 hours for the release of stocks during calamities as compared to its target of responding within 22 hours.

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		Performance	Measure			NFA Subn	nission	GCG Eval	uation		
Objective	s / Measures	Formula	Weight	Rating Scale	Target	Actual	Rating	Score	Rating	Supporting Documents	GCG Remarks
The Vaprence of a	28. Nation 2 and 1 4 and 1 4	Contract of the Propagation of the Section	1.00							Aurora (Random Sampling)	
SO 3	Improve Quali	ity Services									
SM 7	Stocks Maintained in Good & Consumable Condition	% Total Stocks in Good & Consumable Condition / Total Stocks Stored	10%	99%- 100%= 10% 98%=7% 97%=5% 96%=3% <96%=0%	100%	99.89%	10%	99.89%	10%	Report on the Percentage of Good Stocks Maintained in Good and Consumable Condition for the year 2016 with Report on 2016 Assessed Volume of Good and Consumable Stocks per Region as well as of the Bad and Non-Consumable Stocks per Region as prepared by TRSD (Technical Research Services Department) - QAD (Quality Assurance Division)	For 2016, the NFA was able to attain its commitment to maintain a perfect 100% its stocks in good qual condition. Good, treated, a for treatment stocks tota 99.89%, which means the are fit for hum consumption. Stock assessed as 'treated and treatment during inspect are safe for distribution af treatment. However, NFA significant good the 10% rating since if full weight of 10% is given 99% - 100% of stock maintained in good a consumable condition.
SIVIO	Alternative Distribution Centers (ADCs) in 10 Priority Provinces	Absolute Number	4%	(Actual/ Target) x Weight	300 and Council- Approved 5-year Program	480	4%	480 and no Council- Approved 5-year Program	2%	Report on the Number of Existing Non-Traditional Accredited Retail Outlets for 2016 as prepared by Grains Marketing Operation Department — Inventory Management Division (GMOD-IMD)	In a letter dated 27 Februa 2016, the NFA requested change the target from "3 ADCs and Council-Approving 5-year Program" to "3 ADCs." The 5-year Program was not included in calendar of the NFA Cour for approval despite Memorandum by the N Management to the N Council dated 26 Octob

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	Performance	Measure			NFA Subn	nission	GCG Eva	luation	Supporting	
Objectives / Measures	Formula	Weight	Rating Scale	Target	Actual	Rating	Score	Rating	Documents	GCG Remarks
									Memorandum of the NFA OIC Tomas R. Escarez to the NFA Council requesting for approval to license at least 300 alternative distribution centers for 2016 and the targets for 2017-2021	October 2016 by then Officer-in-Charge Tomas R. Escarez requesting the approval of the same. Performance Agreement is entered into between the GOCC, as represented by its Governing Board, and the State as represented by the GCG. Thus, the commitments and targets under the 2016 Performance Scorecard of NFA is the commitment of the NFA Council as executed and implemented by the NFA Management. The fact that the NFA Council did not take an action on the proposed 5-year Program is also an inaction by the entire NFA. In view of this, NFA is given only 2% for this measure by hitting the target of 300 ADCs while failing to achieve the Council-Approved 5-year Program.

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		Performance	Measure			NFA Subm	ission	GCG Eval	luation		
b jective	es / Measures	Formula	Weight	Rating Scale	Target	Actual	Rating	Score	Rating	Supporting Documents	GCG Remarks
SM 9	Percentage of Complaints Acted upon within the Given Turn- Around-Time	Complaints Acted Upon within TAT/ Total Complaints	5%	(Actual/ Target) x Weight	100% within 3 hours	1.2303 hours	5%	94.29% acted upon within 3 hours	4.71%	Monitoring and Compliance Report for Complaints Received for 2016	In the letter dated 24 Ma 2016 of NFA, it proposed to change the target from "100% within 3 hours" to "100% in 72 hours." Per NFA the standard time for
											government agencies to a or respond to complaints 72 hours. The time to act or complaints varies depending on the nature of the complaint and the situation the field. However, the Governance Commission finds the proposal a unacceptable considering
											that the 3-year average response time of NFA is on 3.83 hours. For 2016, NFA reported TAT of 1.2303 hours. Upon validation of documents, shows that 99 out of 10 complaints or 94.29% we acted upon within 3 hours.
SO 4	Attain Client S	atisfaction						L			deleg apon within a nodis.
SM 10	Stakeholders' Evaluation of the NFA's Delivery of Services to its Critical Stakeholder: Palay- Farmers, Licensees	Clients' rating of at least Satisfactory	3%	Satisfactory = 3% Below Satisfactory = 0%	Plus 5% of the 2015 result but never below Satisfactory	A rating of 4.2 over-all performance to Client Satisfaction Survey	3%	A rating of 4.2 over-all performance to Client Satisfaction Survey	3%	2015 and 2016 NFA's Client Satisfaction Survey conducted by Strategic Research and Development Center, Inc. and Market Relevance Corporation, respectively.	The target for 2016 is "Plus 5% of the 2015 result but never below Satisfactory. However, upon the validation, NFA stated that the surveys in 2015 and 2016 are not comparable since the two surveys conducted by different providers covered different areas. The GCC

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		Performance I	Measure			NFA Subm	ission	GCG Eva	luation		
Objective	es / Measures	Formula	Weight	Rating Scale	Target	Actual	Rating	Score	Rating	Supporting Documents	GCG Remarks
	and Consumers										does not agree with the statement provided by NFA. The difference in sampling size and areas covered are not reasons for the results not to be comparable Sampling methodology is employed as it is statistically impossible to cover the population size, in this case all farmers and retailers in the country. The use of different areas as source of the sampling for 2015 and 2016 will not contradict but instead affirm the result While NFA argues that the conduct of the survey by two different third party providers is also a reason why the results are not comparable the same is not acceptable Surveys for 2015 and 2016 while conducted by different providers, used the same population (farmers and retailers), methodology, and survey instrument. Regardless of the foregoing the NFA still got the furweight of 3% since the rating size of the retailers.
											scale gives 3% as long a "Satisfactory" is achieved.
	Sub-total		42%				42%		39.71%		

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			Performance N	Measure			NFA Submi	ssion	GCG Eval	uation		
0	bjective	s / Measures	Formula	Weight	Rating Scale	Target	Actual	Rating	Score	Rating	Supporting Documents	GCG Remarks
	SO 5	Rationalized a	and Efficient Loc	cal Procure	ment							
	SM 11	Cereal Procurement Fund Made Available within Set Number of Days upon Receipt of Request	Average Number of Days / Target	3%	(Actual/ Target) x Weight	4 days	1.63 days	3%	1.63 days	3%	Summary of the Average Number of Days to Remit Funds from Written Request for the year 2016 as prepared by the Budget Treasury Fund Management Department (BTFMD)	The NFA was able to exceed its target for 2016 of making the cereal fund available within 4 days by actually doing the same within 1.63 days.
INTERNAL PROCESS	SM 12	Processing Time of License Application	Application Acted Upon within TAT / Total Number of Applications	3%	(Actual/ Target) x Weight	Average of 45 minutes	Average of 25.41 minutes	3%	Average of 25.41 minutes	3%	Regional Consolidated Average Processing Time for 2016 as prepared by Industry Services Department (ISD)	For 2016, the NFA had a processing time for the license application with an average of only 25.47 minutes, thereby surpassing its target average of 48 minutes.
LILE	SO 6	Implement Org	ganizational Ref	orm								
	SM 13	Reorganization of NFA	Reorganization Plan approved by GCG in 2015	5%	(Actual/ Target) x Weight	Submission of Staffing Pattern to GCG by February 2016	NFA Submitted the Organization Chart delineating the Proprietary from Regulatory functions under one Council	0%	No submission	0%	Organization Chart delineating the Proprietary from Regulatory functions	The NFA failed to submit its Staffing Pattern to the GCG in 2016. The former only submitted its Organization Chart delineating its Proprietary from Regulatory functions in its letter dated 29 February 2016.
		Sub-total		11%				6%		6%		

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			Performance I	Measure			NFA Submi	ssion	GCG Eval	luation	S	
C	bjective	s / Measures	Formula	Weight	Rating Scale	Target	Actual	Rating	Score	Rating	Supporting Documents	GCG Remarks
	SO 7	Minimize Oper	ating Losses									
	SM 14	Variable Distribution Cost per Unit		5%	(Actual/ Target) x Weight	Reduction by 5% from the validated 2015	18.45% lower than 2015	5%	18.66% lower than 2015	5%	Report on the Variable Distribution Cost per Unit for 2016 Schedule of Administrative and Operating Expenses Schedule of Sales and Cost of Sales	The 2016 actual accomplishment of NFA exceeded its target for this measure by hitting a reduction of 18.66% in its variable cost per unit as compared to its target of only 5% reduction. The variable distribution cost per unit in 2015 and 2016 averaged to 0.134 and 0.109, respectively.
FINANCIAL	SM 15	Increase in Other Income		5%	(Actual/ Target) x Weight	20% higher than the 2014 but not lower than the 2015 actual figure	2016 = ₱1.716 Billion 2015 = ₱550 Million 2014 = ₱590 Million 190.59%	5%	2016 = ₱1.716 Billion 2015 = ₱550 Million 2014 = ₱590 Million 190.59%	5%	Report on Other Income for 2016 Schedule of Other Income COA Audited Income Statement DBM Advice of SARO for the Tax Subsidy	The NFA was able to hit its target for 2016 by almost tripling the 2014 and 2015 figures of ₱590 Million and ₱550 Million, respectively.

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		Performance I	Measure			NFA Submi	ission	GCG Eval	uation		
bjective	s / Measures	Formula	Weight	Rating Scale	Target	Actual	Rating	Score	Rating	Supporting Documents	GCG Remarks
SO 8	Divestment of	Assets									
SM 16	Divestment of the Big-Ticket Assets Approved for Disposition by the NFA Council	Actual Accomplishment	7%	All or Nothing	Conduct of Bidding for the Divestment of Cabanatuan City Property and Council-Approved 5-year Divestment Plan	Replace Cabanatuan City with other ticket items due to some missing titles; 5-year divestment plan approved by the NFA Council, for submission to GCG by the end of December 2016	7%	NFA Conducted bidding for the Sto. Tomas property	0%	Secretary's Certificate certifying that the NFA Council passed Resolution No. 822-2016-E approving the NFA's 5-year Divestment Plan Minutes of the Opening of Bids/Offers for the Disposition through Auction Sale of the Lot located in Sto. Tomas, Davao del Norte dated 11 March 2016, 27 July 2016 and 19 December 2016.	To monetize the NFA's neperforming assets a improve its finance condition, this measure wincluded in the scoreca Moreover, a 5-y divestment plan was a required to be submit which will be the basis setting the targets for succeeding years. The tarfor 2016 is the "Conduct Bidding for the Divestment Cabanatuan City Properand Council-Approved year Divestment Plan." In its letters dated February 2016 and 24 M 2016, NFA proposed that be allowed to divest out ticket items, as replacem to Cabanatuan City. NFA, several titles for Cabanatuan property are for re-issuance, while one the Transfer Certificate Titles is still for reconstitut. The NFA instead propose the divestment of the N Sto. Tomas, Davao Norte. The GCG finds justification of NFA to ACCEPTABLE. Upon validation, the

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		Performance I	Measure			NFA Subn	nission	GCG Eva	luation	Supporting	
Objective	es / Measures	Formula	Weight	Rating Scale	Target	Actual	Rating	Score	Rating	Documents	GCG Remarks
											the meeting of the public auction/bidding conducted dated 11 March 2016, 27 July 2016 and 19 December 2016. The NFA was able to conduct biddings three times in 2016 but those were failure since no interested bidders/offerors came to participate in the auction process. Given that the target set was for NFA to conduct bidding, the reported accomplishment is deemed acceptable regardless of the circumstance that NFA was not able to divest the asset. On the other target, NFA submitted Secretary Certificate providing that under Resolution No. 822-2016-E, the NFA Council in its 110th Regular Meeting held on 17 May 2016, approved NFA's Five-Year Divestment Plan. In the said divestment plan, NFA is expected to divest a total of 91 projects from 2017 to 2021 with a projected value of \$\mathbb{P}3.4\$ Billion. However, during the discussion for the 2017 and 2018 scorecard, the submitted divestment plan was not used as basis in

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	Performance Measure		sure		NFA Subr	nission	GCG Eva	luation	Supporting	
Objectives / Measures	Formula	Weight	Rating Scale	Target	Actual	Rating	Score	Rating	Documents	GCG Remarks
										determining the target. NF/ represented that there are various steps that needed to be considered first before the actual divestment of a asset. In view of the representations made, the target for 2017 was see based on the proposal of NFA and not the Counci approved Five-yea Divestment Plan. Given the the submitted plan cannot be used as a basis i determining succeedin years' targets, the submitte plan cannot be considered a an acceptable accomplishment. Item 4.2(b)iii of GCO Memorandum Circular No 2013-02 (Re-Issued provides that "[w]her applicable, annual Target shall be consistent with the sectoral plans and program of the GOCC's Supervisin Agency, and/or othe relevant governmen agencies/ developmen plans." The NFA remains to be on of the closely monitore GOCC due to its hug potential burden to th National Governmen

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		Performance Measure				NFA Submission		GCG Evaluation		Supporting	
bjective	s / Measures	Formula	Weight	Rating Scale	Target	Actual	Rating	Score	Rating	Documents	GCG Remarks
											associated with its guarantee on obligations of GOCCs. In fact, there has been an NFA reform program for the passyears and continued to be implemented by the current administration to address current and potential problems arising from NFA's operation. One of the concrete action plar identified is to reorganize NFA and the divestment of its big-ticket assets Considering that the divestment plan and its faithful implementation is an essential and vital part of NFA reform program, and that the submitted Council approved 5 year Divestment Plan is no longer feasible for implementation, the GCC hereby denies the request for removal of the targer rendering a 0% score for this particular measure.
SO 9	Debt Manager	ment									
SM 17	Debt Level (Bank Loans)	Debt Level equal to or Lower than the Projected Level by End of a Given Year	5%	140B - 144B = 5% 145B - 149B = 4% 150B - 154B = 3%	₱155 Billion	₱131.72 Billion	5%	₱131.72 Billion	5%	Schedule of NFA's Outstanding Liabilities as of 31 December 2016 as prepared by Fund Management Division	For 2016, the NF maintained its debt level only ₱131.72 Billion which lower than the target of ₱15 Billion.

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			Performance I	Measure			NFA Submi	ssion	GCG Evaluation		Supporting	
c	Objective	s / Measures	Formula	Weight	Rating Scale	Target	Actual	Rating	Score	Rating	Supporting Documents	GCG Remarks
					155B - 159B = 2% 160B - 164B = 1% >165 Billion = 0%						2016 COA Audited Financial Statement	
		Sub-total	272 2	22%				22%		15%	1 1 1	
	SO 10	Establish Qua	lity Manageme	nt System (QMS)							
LEARNING AND GROWTH	SM 18	ISO 9001:2008 Aligned QMS Established	Actual Accomplishment	5%	5% = ISO Certification by February 2015 3% GAP Assessment by December 2015	ISO Certification of Procurement and Distribution Processes	The Certifying Body has issued ISO Certification on February 21, 2017	5%	ISO Certificate issued February 21, 2017	5%	Registration Certificate that certifies that the Management Systems of NFA, Tarlac Provincial Office has been assessed by AJA Registrars LTD and registered against the requirements of ISO 9001:2015 Registration Schedule	In the letter dated 24 May 2016, the NFA proposed to change its target from "ISO Certification of Procurement and Distribution Processes to "Phase 3: QMS Implementation, Maintenance and Improvement." The request was made considering the time required to attain the certification. However, the time element was already considered in the crafting of the measure such that the approved rating scale is graduated in order to provide flexibility and recognize the completion of milestoniactivities. In view of this, the request to modify the target is DENIED.

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		Performance Measure				NFA Submission		GCG Evaluation		Supporting	
Objectives / Measures	Formula	Weight	Rating Scale	Target	Actual	Rating	Score	Rating	Documents	GCG Remarks	
											ISO 9001:2015 standards covering the Procurement Processing, Warehousing and Distribution of Grains for NFA Tarlac as evidenced by the certificate issued by AJA Registrars under Certificate No. AJA17/AN2367 issued on 21 February 2017. While the certificate was issued in 2017, the audit was conducted in Decembe 2016. Moreover, since the target only required NFA to attain certification under the 9001:2008 standards, NFA exceeded the target Additionally, while the Performance Agreement dinot state a specific NFA office, the concern on the cost implication in undergoing the certification process had been raised b NFA since the 201 negotiations. Hence, for purposes of validation, the reported accomplishment of NFA is hereby accepted an given the full weight of 5%.
SO 11	Establish Cor	npetency Frame	work								
SM 19	Council- Approved Competency Framework	Actual Accomplishment	5%	All or Nothing	Competency Based Job Description Council Approved	The Competency Framework was approved already by the NFA Members	5%	Competency Based Job Description Council Approved	5%	Resolution No. 847- 2016-L of the NFA Council approving the NFA Competency Framework	The NFA achieved its targetor 2016 by securing the Competency Based Job Description and the Counce Approved Competence Framework.

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	Performance Measure				NFA Submission		GCG Evaluation		Supporting	
Objectives / Measures	Formula	Weight	Rating Scale	Target	Actual	Rating	Score	Rating	Documents	GCG Remarks
				Competency Framework in 2016			Competency Framework in 2016		Synopsis on the NFA Competency Framework Competency Based Job Description	
	Sub-total	10%				10%		10%		
	TOTAL	100%				94%		84.71%		