## PERFORMANCE SCORECARD 2018 (ANNEX B)

## NATIONAL FOOD AUTHORITY

	Component						Baseline Data		Target	
		Objective/Measure	Formula	Weight	Rating System	2015	2016	2017	2018	
H	SO 1	Ensure Food Security								
SOCIAL IMPACT	SM 1	Buffer Stocks Maintained	Sum of the Days to Last (DTL) per month / 12	15%	All or Nothing	22.17 days	26 days	7 days	15 days	
S		Sub-total	6	15%						
	SO 2	Availability, Accessibility, Affordability and Food Safety								
STAKEHOLDERS	SM 2	Average Farmgate Price in Surplus Provinces	Farmgate Price (₽/kg)	10%	(Actual / Target) x Weight  0% = if less than ₽15.30/kg	₽17.96/kg	₽17.43/kg	<b>₽</b> 17.97/kg	₽17.00/kg	
	SM 3	Stocks Maintained in Safe & Consumable Condition	% Total Stocks in Safe & Consumable Condition / Total Stocks Stored	10%	99 - 100% = 10% 98 - 98.99% = 7% 97 - 97.99% = 5% 96 - 96.99% = 3% < 96% = 0	99.90%	99.89%	99.83%	100%	

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			Baseli	Baseline Data		Target					
		Objective/Measure	Formula	Weight	Rating System	2015	2016	2017	2018		
	SM 4	Number of Alternative Distribution Centers in 10 Priority Provinces	Absolute Number	10%	(Actual / Target) x Weight	300	480	330	+ 370		
	SO 3	Sustain Client Satisfaction									
	SM 5	Percentage of Satisfied Customers	Number of respondents who gave a rating of at least satisfactory/ Total number of respondents	5%	(Actual / Target) x Weight 0% = if less than 80%	Rating of 4.3	Rating of 4.2	n/a	90% of respondents gave a rating of at least Satisfactory		
	SM 6	Number of Provinces for the Implementation of the Registration and Licensing Information System (RLIS)	Number of Provinces / Target	10%	(Actual / Target) x Weight	1	0	35	+ 41 Provincial Offices		
		Sub-total	3 · · · · · · · · · · · · · · · · · · ·	45%	1,500			. 400			
	SO 4	Improve Collection Efficie	ency				3 49 2 19				
FINANCIAL	SM 7	Collection of Trade Accounts Receivables	Amount of Collection from Trade Accounts Receivables / Total Trade Accounts Receivables	10%	(Actual / Target) x Weight 0% = if less than 90%	₽557 Million	₽286 Million	₽80 Million	100% of Trade Accounts Receivables Aged 3 Years and Below <sup>1</sup>		

<sup>&</sup>lt;sup>1</sup> Per NFA letter dated 05 April 2018, the Trade Accounts Receivables Aged 3 years and Below totals to ₽56,607,864.39.

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			Component		Baseline Data		Target						
		Objective/Measure	Formula	Weight	Rating System	2015	2016	2017	2018				
	SO 5	Divestment of Non-Perfor	ming Assets										
	SM 8	Divestment of Assets Approved for Disposition by the NFA Council	Actual Accomplishment	10%	5% = Conduct of bidding or public auction  10% = Divestment or disposal of the asset	One (1) South District Office (SDO)	NFA Conducted bidding for the Sto. Tomas property	Appraisal of the NFA Agricultural Credit Administration (ACA) property for divestment	Divestment of any one of (1) part of General Santos City or (2) Calintaan, Occidental Mindoro				
	SO 6	Debt Management						Mindoro					
	SM 9	Managed Debt Level	Debt Level Equal to or Lower than the Projected Level by End of a Given Year	10%	₽130 Billion and below = 10% P131 Billion to ₽135 Billion = 5% Above ₽135 Billion = 0%	₽135.97 Billion	₽131.72 Billion	₽119.56 Billion	₽130 Billion				
		Sub-total		30%									
	SO 7	Establish Quality Management System (QMS)											
LEARNING AND GROWTH	SM 10	Implement Quality Management System	Actual Accomplishment	5%	5% = ISO Certification for NCR-CDO, FDC, and Region III (Cabantuan City) under 9001:2015 standards; and Passing of Surveillance Audit for Tarlac Provincial Office 2.5% = ISO Certification for NCR-	NFA-CDO: ISO Certificate released last February 2016 TRSD: Progress report on QMS submitted as GAP assessment	ISO Certification issues on February 21, 2017 for Procurement and Distribution Processes of NFA – Tarlac	ISO Certification of NFA Iloilo Regional Office / Provincial Office	ISO 9001:2015 Certification for NCR-CDO, FDC, and Region III (Cabantuan City) Passing of Surveillance Audit for Tarlac Provincial Office				

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	Component					Baseline Data		Target	
	Objective/Measure	Formula	Weight	Rating System	2015	2016	2017	2018	
				CDO and FDC under 9001:2015 standards; Passing of Surveillance Audit for Tarlac Provincial Office; and Readiness Assessment for Region III (Cabanatuan City)					
SO 8	Competency Framework								
SM 11	Percentage of Employees Meeting Required Competencies	Number of positions assessed / Total number of positions	5%	(Actual / Target) x Weight	Procurement of Consultancy Services (People Dynamic, Inc.) in Establishment of a Competency Framework	Competency based job description Council approved Competency Framework in 2016	Identify gaps of 50% of key officials (Regional director and department managers)	Establish Competend Baseline cove 50% of position Organization Level <sup>2</sup>	
	Sub-total		10%						
	TOTAL	×	100%		. (				

<sup>&</sup>lt;sup>2</sup> Involves the Competency Assessment and the Implementation (i.e. Assessment Tools/Processes, Competency Integration and Updated HR Policies). Covering each of the organizational levels: a) Senior Management; b) Middle Management c) Professional and Supervisory; and d) Clerical General Staff