

NATIONAL FOOD AUTHORITY

2019 Performance Scorecard Annual Accomplishment Report

	Component Targe					Target	1st Quarter	2nd Quarter	3rd Quarter		2019	
		Objectives/Measures	Formula	Weight	Rating Scale	2019	Accomplishment	Accomplishment	Accomplishment	4th Quarter Accomplishment	Accomplishment	Rating
	SO 1	Ensure Food Security										
SOCIAL	SM 1	Guarantee Procurement of Rice and/or Palay (as approved by the NFA Council)	Actual rice and/or palay procured/	20%	All or Nothing	100%	123% (63,666 MT) 1st Quarter Target: 51,530MT	204% (206,943 MT) 2nd Quarter Target: 101,015MT	176% (70,910 MT) 3rd Quarter Target: 40,195MT	188% (731,745 MT) as of 4th quarter	188% (731,745 MT)	20%
				20%								20%
	SO 2	Availability, Accessibility, Affordability and Food Safety										
LDER	SM 2	Average Farmgate Price in <u>Surplus</u> Provinces	Average Farmgate Price (P/kg) for the year	10%	(Actual/Target) x Weight If less than ₱15.30/kg=0	₱17.00/kg	₱19.83/kg	₱18.32/kg	₱17.72/kg	₱17.55/kg	₽ 17.55/kg	10%
STAKEHOLDER	SM 3	Stocks Maintained in Safe & Consumable Condition	% Total Stocks in Safe & Consumable Condition/ Total Stocks Stored	10%	99-100% = 10% 98%-98.99% = 7% 97%-97.99% = 5% 96%-96.99% = 3% <96% = 0	100.00%	99.99%	99.99%	99.99%	99.99%	99.99%	10%
		Sub-total		20%								20%
	SO 3	Sustain Client Satisfaction										
STAKEHOLDER	SM 4	Percentage of Satisfied Customers	Number of respondents who gave a rating of at least satisfactory / Total number of respondents	10%	(Actual/Target) x Weight If below 80% = 0%	90%	Final copy of the Client Satisfaction Survey (CSS) report submitted to NFA SID on January 21, 2019 by the People Dynamics, Inc. (PDI) Attended the Consultation Workshop on the Client Satisfaction Survey last February 19, 2019 at the GCG Office, Makati City Attended the scheduled onsite validation of the NFA 2018 Performance Scorecard conducted by GCG on March 28, 2019 re: ISD-IRD Performance Indicators: 1. Client Satisfaction Survey 2. Registration and Licensing Information System (RLIS)	-	1. Prepared/reviewed survey documents and other data needed in the conduct of 2019 Customer Satisfaction Survey (CSS) NFA to proceed with the conduct of the 2019 CSS per GCG Memo dated 10 Sept. 2019 and OAAFA-2019-07-017 dated 20 Sept. 2019 2. Meeting with GCG on 30 Sept. 2019 reclarification on issues and concerns relative to the conduct of 2019 CSS	inalization of the following documents and approval thereof: 2019 CSS Methodology, and Terms of Reference (TOR) for the Hiring of Service Provider 2. Data Collection Set Up: Finalization of survey instrument (including production and preparation of fieldwork materials) 3. List of NFA Field Research Team: Submission of list of final field team from the twenty (20) survey provinces for the CSS training 4. Training of field team to be deployed for the customer survey. Briefing was conducted in 4 venues: General Santos City, Isabela, Iloilo, and Cabanatuan City. 5. Data Collection Proper: Submission of accomplished survey questionnaires by concerned provinces.	Customer Satisfaction Survey result is Very Satisfactory (VS)	10%



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	SO 4	SO 4 Divestment of Non-Performing Assets							•			
FINANCIAL	SM 5	Divestment of Assets Approved for Dispostion by the NFA Council.	Actual Accomplishment	15%	Divestment or Disposal of the Asset= 15% Coduct of Bidding or Public Auction= 7.5%	Divestment of one (1) NFA Property		On-going	Prepared appraisal of all divestibles	DO Property Sold to PNR in 201	NDO Property Sold to PNR in 2019	15%
	SO 5	Improve Debt Management										
	SM 6	Managed Debt Level (Bank Loans)	Debt equal to or lower than the Projected Level by end of Given Year	15%	P120B and below=15% P121B-P130 B = 5% Above P130B = 0%	₽120 Billion	As of 1st Quarter ₱102.38B	As of 2nd Quarter ₱104B	As of 3rd Quarter ₱101B	As of 4th Quarter ₱99B	₱998	15%
		Sub-total		30%								30%
		Establish Quality Management Syst	em (QMS)		•		1	•	1	1		
LEARNING & GROWTH	SM 7	Implement Quality Management System	Actual Accomplishment	10%	ISO 9001:2015 Certification for NCR-CDO, Region III (Cabanatuan City), Bicol Regional Office and Albay Provincial Office= 5% and Recertification/ Passing of Surveillance Audit for FDC, Tarlac Provincial Office, TRSD and Iloilo City Regional Office= 5%	ISO 9001:2015 Certification for NCR-CDO, Region III (<u>Cabanatuan</u> , <u>Citv</u> , Bicol Regional Office and Albay Provincial Office; and Recertification/ Passing of Surveillance Audit for FDC, Tarlac Provincial Office, TRSD and Iloilo City Regional Office	NCR-CDO - Bidding for Pre ISO Certification Consultant withheld pending developments of R.A. 11203 and its IRR FDC - With Certificate of Registration Region III (Cabanatuan City) - Conduct of QMS Internal Audit completed last October 15, 2018 (Readiness Assessment Certificate requested from the consultant) Tarlac Provincial Office - With Certificate of Attestation	NCR-CDO - scheduled recertification was postponed due to changes in NFA processes and structure due to the RA 11203 FDC - With Certificate of Registration Region III Regional Office and Cabanatuan Provincial Office - Conduct of 1st and 2nd stage audit was suspended; pre-certificate documentation needs to be reviewed due to approval of RA 11203 TRSD - Recertified, May 2019 Tarlac Provincial Office - Passed surveillance audit Ilioilo Provincial Office - Completed the Annual Surveillance Audit, January 25, 2019	covering registration and licensing processes was cancelled because of the approval of RA 11203 which abolished the registration and licensing function of NFA FDC - For re-cerification on November 8, 2019 Region III Regional Office and Cabanatuan Provincial Office - Conduct of 1st and 2nd stage audit is still suspended due to the approval of RA 11203 TRSD - ISO certified until May 2022 Tarlac Provincial Office - For renewal of ISO Certification which is to expire on February 2020	TRSD - ISO certified until May 2022 Tarlac Provincial Office - For renewal of ISO Certification which is to expire on February 2020 Iloilo Regional & Provincial Office - ISO Certified until March 2021	No official reply yet from GCG on NFA's request for exemption	
		Sub-total		10%								



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	SO 7	SO 7 Establish Competency Framework											
LEARNING & GROWTH	SM 8	Percentage of Employees Meeting Required Competencies	Number of positions with competency baseline established / Total number of positions	10%	(Actual/Target) x Weight If Below 50% = 0%	Establish Competency Baseline covering 100% of positions	Established Competency Baseline covering 50% of positions		HRMD is preparing for the conduct of the "Integrating the Competency Framework in the NFA Restructuring Process and HR System Workshop". The output of this workshop is the administration of the new competency assessment tool prepared by HRMD.	Established Competency Baseline covering 92% of positions	Established Competency Baseline covering 100% of positions	10%	
		Sub-total		10%								10%	
		Total Weight		100%								90%	