

NATIONAL FOOD AUTHORITY

2019 Performance Scorecard

Annual Accomplishment Report

	Component				Target	1st Quarter	2nd Quarter	3rd Quarter		2019		
		Objectives/Measures	Formula	Weight	Rating Scale	2019	Accomplishment	Accomplishment	Accomplishment	4th Quarter Accomplishment	Accomplishment	Rating
	SO 1	Ensure Food Security										
SOCIAL	SM 1	Guarantee Procurement of Rice and/or Palay (as approved by the NFA Council)	Actual rice and/or palay procured/	20%	All or Nothing	100%	123% (63,666 MT) 1st Quarter Target: 51,530MT	204% (206,943 MT) 2nd Quarter Target: 101,015MT	176% (70,910 MT) 3rd Quarter Target: 40,195MT	188% (731,745 MT) as of 4th quarter	188% (731,745 MT)	20%
				20%								20%
	SO 2	Availability, Accessibility, Affordabil	ity and Food Safety	1				1				
OLDER	SM 2	Average Farmgate Price in <u>Surplus</u> Provinces	Average Farmgate Price (P/kg) for the year	10%	(Actual/Target) x Weight If less than ₱15.30/kg=0	₽17.00/kg	₱19.83/kg	₽18.32/kg	₽17.72/kg	₽17.55/kg	₱17.55/kg	10%
STAKEHOLDER	SM 3	Stocks Maintained in Safe & Consumable Condition	% Total Stocks in Safe & Consumable Condition/ Total Stocks Stored	10%	99-100% = 10% 98%-98.99% = 7% 97%-97.99% = 5% 96%-96.99% = 3% <96% = 0	100.00%	99.99%	99.99%	99.99%	99.99%	99.99%	10%
	<u> </u>	Sub-total		20%								20%
	SO 3	Sustain Client Satisfaction										
STAKEHOLDER	SM 4	Percentage of Satisfied Customers	Number of respondents who gave a rating of at least satisfactory / Total number of respondents	10%	(Actual/Target) x Weight If below 80% = 0%	90%	Final copy of the Client Satisfaction Survey (CSS) report submitted to NFA- ISD on January 21, 2019 by the People Dynamics, Inc. (PDI) Attended the Consultation Workshop on the Client Satisfaction Survey last February 19, 2019 at the GCG Office, Makati City Attended the scheduled onsite validation of the NFA 2018 Performance Scorecard conducted by GCG on March 28, 2019 re: ISD-IRD Performance Indicators: 1. Client Satisfaction Survey 2. Registration and Licensing Information System (RLIS)	-	 Prepared/reviewed survey documents and other data needed in the conduct of 2019 Customer Satisfaction Survey (CSS) NFA to proceed with the conduct of the 2019 CSS per GCG Memo dated 10 Sept. 2019 and OAAFA- 2019-07-017 dated 20 Sept. 2019 Meeting with GCG on 30 Sept. 2019 Meeting with GCG on a Sept. 2019 Concerns relative to the conduct of 2019 CSS 	finalization of the following documents and approval thereof: 2019 CSS Methodology, and Terms of Reference (TOR) for the Hiring of Service Provider 2. Data Collection Set Up: Finalization of survey instrument (including production and preparation of fieldwork materials) 3. List of NFA Field Research Team: Submission of list of final field team from the twenty (20) survey provinces for the CSS training 4. Training of field team to be deployed for the customer survey. Briefing was conducted in 4 venues: General Santos City, Isabela, Iloilo, and Cabanatuan City. 5. Data Collection Proper: Submission of accomplished survey questionnaires by concerned provinces.	Customer Satisfaction Survey result is Very Satisfactory (VS)	10%



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Under No. Descention of Non-Performing Assess Descention of Non-Performing Assess Accompliationent Accompliationent <th></th> <th colspan="3">Component</th> <th></th> <th>Target</th> <th>1st Quarter</th> <th>2nd Quarter</th> <th>3rd Quarter</th> <th></th> <th>2019</th> <th></th>		Component				Target	1st Quarter	2nd Quarter	3rd Quarter		2019		
Upper State Descriment of Assists Approved for Descriment of Massists Descriment of Description of the Assist - 15%. Descriment of Description (1) NFA Pagenty Description (1) NFA Page			Objectives/Measures	Formula	Weight	Rating Scale	2019				4th Quarter Accomplishment	Accomplishment	Rating
M D Divestment of Asade Approve for Disposition by the NFA Council. Actual Accompliatment 5% of the Asset 1% Coduct of Biology of Park Autoan 7.5% Divestment of ore Coduct of Biology of Disposition by the NFA Council. Page of the Asset 1% Coduct of Biology of Disposition by the NFA Council. Description of the Asset 1% 30.5 Improve Debt Management	SO	O 4	Divestment of Non-Performing Asset	ts		n	n				•		
Low Bill Managed Debt Level (Bank Loans) Debt equal to or lower than the Projected Level by end of Given Year P120 Billion Projected Level Year P120 Billion Projected Level Year As of ist Quarter P100B As of ist Quarter P100B As of all Quarter P10B		M 5		Actual Accomplishment	15%	of the Asset= 15% Coduct of Bidding or		-	On-going		IDO Property Sold to PNR in 201	NDO Property Sold to PNR in 2019	15%
Std Meroged Deb Level (Bank Lons) Deb of equal to or lower that for hydraced Lawel yr Yoar Std Delows 10% (Paced Lawel yr Yoar P120 Billion (Paced Lawel yr Yoar As of a for Quarter #102.388 As of and Quarter #104B As of and Quarter #10	SO	D 5	Improve Debt Management			-				-			
Std F Establish Quality Management System (QMS) NCR-CD0 - scheduled re- due to hanges in NFA The NCR-CD0 ISO Certification Project covering registration and location Project due to the RA 11203 The NCR-CD0 ISO Certification Project covering registration and provide RA 11203 The NCR-CD0 ISO Certification and the consultant withheld and ISO Certification and to consultant withheld and ISO Certification (IC Cabanatuan Office - Conduct of 1st and Provincial Office - For reserval of ISO Certified until March 2021 The NCR-CD0 ISO Certification and to complex and the supported RA 11203 The NCR-CD0 ISO Certification prover ISO to the Conduct of 1st and Provincial Office - For reser	S№	M 6		Projected Level by end of Given	15%	below=15% ₱121B-₱130 B = 5%	₽120 Billion					₱99B	15%
SM 7 Implement Quality Management System Actual Accomplishment 10% ISO 9001:2015 ISO 9001:2015 ISO 9001:2015 Certification for NCR-CDO. Bidding for Pro- ISO 0ertification NCR-CDO. Sectilized of due to the RA 11203 TRSD - ISO certified until May 2022 Implement Quality Management System Actual Accomplishment 10% ISO 9001:2015 ISO 9001:2015 Registration Certification for NCR-CDO. Bidding for Pro- ISO Certification Consultant withhed perioding development of NCR-CDO. Sectilized of the to the RA 11203 TRSD - ISO certified until May 2022 Trate Provincial Office - For researd of Signal III Regional Office of Signal III Cabanatuan Clifto of Signal III Cabanatuan Clifto: Endication for NCR-CDO. Sectification and Maby Provincial Office: 5% Registration Registration of Signal III Cabanatuan Clifto: Endication for NCR-CDO. Regional III Regional Office of Signal III Regional Office of Sig					30%								30%
How Solution is the second s			Establish Quality Management Syste	em (QMS)		1	1	1		1	1		
Sub-total 10% 10% 10% 6%			System	Actual Accomplishment		Certification for NCR- CDO, Region III (Cabanatuan City), Bicol Regional Office and Albay Provincial Office= 5% and Recertification/ Passing of Surveillance Audit for FDC, Tarlac Provincial Office, TRSD and Iloilo City	Certification for NCR-CDO, Region III (<u>Cabanatuan</u> <u>City</u> , Bicol Regional Office and Albay Provincial Office; and Recertification/ Passing of Surveillance Audit for FDC, Tarlac Provincial Office, TRSD and Iloilo City	ISO Certification Consultant withheld pending developments of R.A. 11203 and its IRR FDC - With Certificate of Registration Region III (Cabanatuan City) - Conduct of QMS Internal Audit completed last October 15, 2018 (Readiness Assessment Certificate requested from the consultant) Tarlac Provincial Office - With Certificate of	certification was postponed due to changes in NFA processes and structure due to the RA 11203 FDC - With Certificate of Region III Regional Office and Cabanatuan Provincial Office - Conduct of 1st and 2nd stage audit was suspended; pre-certificate documentation needs to be reviewed due to approval of RA 11203 TRSD - Recertified, May 2019 Tarlac Provincial Office - Passed surveillance audit Iloilo Provincial Office - Completed the Annual Surveillance Audit, January	Certification Project covering registration and licensing processes was cancelled because of the approval of RA 11203 which abolished the registration and licensing function of NFA FDC - For re-cerification on November 8, 2019 Region III Regional Office and Cabanatuan Provincial Office - Conduct of 1st and 2nd stage audit is still suspended due to the approval of RA 11203 TRSD - ISO certified until May 2022 Tarlac Provincial Office - For renewal of ISO Certification which is to expire on February 2020 Iloilo Regional & Provincial	2022 Tarlac Provincial Office - For renewal of ISO Certification which is to expire on February 2020 Iloilo Regional & Provincial Office - ISO Certified until	No official reply yet from GCG on NFA's request for exemption	



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	SO 7 Establish Competency Framework											
LEARNING & GROWTH	SM 8	Percentage of Employees Meeting Required Competencies	Number of positions with competency baseline established / Total number of positions	10%	(Actual/Target) x Weight If Below 50% = 0%	Establish Competency Baseline covering 100% of positions	Established Competency Baseline covering 50% of positions	Established Competency Baseline covering 50% of positions	HRMD is preparing for the conduct of the "Integrating the Competency Framework in the NFA Restructuring Process and HR System Workshop". The output of this workshop is the administration of the new competency assessment tool prepared by HRMD.	Established Competency Baseline covering 92% of positions	Established Competency Baseline covering 100% of positions	10%
		Sub-total		10%								10%
		Total Weight		100%								90%