



NATIONAL FOOD AUTHORITY

Office of the Asst. Administrator for Finance & Administration

Visayas Avenue, Barangay VASRA, Diliman, Quezon City 1128

www.nfa.gov.ph

26 October 2020

ATTY. SAMUEL G. DAGPIN, JR.

Chairman

GOVERNANCE COMMISSION FOR GOCCs

3/F, Citibank Center, Citibank Plaza

8741 Paseo de Roxas cor. Villar St.

Salcedo Village, Makati City

Dear **Chairman Dagpin:**

In compliance with the requirement of the Governance Commission for GOCCs (GCG), we respectfully submit the Third Quarter Accomplishment Report on the NFA 2020 Performance Scorecard.

As previously submitted in our 1st and 2nd quarter accomplishment report, we request to redefine the formula of Strategic Measure 1 (Buffer Stocks Maintained) from "Actual Procurement (Rice Equivalent) / Daily Consumption Requirement" to "Total NFA Inventory (in rice form) / Daily Consumption Requirement" to reflect the total stocks on hand as buffer stock inventory (i.e. beginning inventory for the year / month plus current procurement in rice equivalent). May we also add that reckoning / averaging on a daily basis

We hope you find everything in order. Thank you.

Very truly yours,

GERRY J. AMBROSIO

*Assistant Administrator for Finance and Administration &
GCG Focal Person*



MONITORING REPORT ON THE NFA 2020 PERFORMANCE SCORECARD

| | Component | | | | BASELINE | TARGET | 3rd QUARTER | | |
|---------------|---------------------|---|--|--------------|---|---|---|---|--|
| | Objectives/Measures | Formula | Weight | Rating Scale | 2019 | 2020 | TARGET | ACTUAL | |
| | | | | | | | | | |
| SOCIAL IMPACT | SO 1 | Ensure Food Security Through Maintenance of Buffer Stock | | | | | | | |
| | SM 1 | Buffer Stocks Maintained | Actual Procurement (Rice Equivalent)/ Daily Consumption Requirement Comment as submitted in the 1st and 2nd Quarter Accomplishment Report : Requesting to redefine the above formula to "Total NFA Inventory (in rice form) / Daily Consumption Requirement" to reflect the total stocks on hand as Buffer Stock Inventory. (i.e. beginning inventory for the year/month plus current procurement in rice equivalent). Reckoning/averaging on a daily basis. Buffer stock cannot just be the current procurement. By the very definition of buffer stock, it includes whatever is on hand, whether old or new procurement. | 20% | 15 days and above = 20% 10 - 14.99 days = 15% 5 to 9.99 days = 10% below 5 days = 0% | 100% of NFA Council-approved procurement procured | At Least 15 Days (based on monthly average) | At Least 15 Days (based on monthly average) | 6.49 days - average buffer stocks maintained (total 1 rice equivalent) |
| | SM 2 | Stocks Maintained in Safe & Consumable Condition | Total Stocks in Safe and Consumable condition/Total Stocks Stored | 20% | 99.50%- 100.00% = 20% <99.50% - 99% = 15% <99% - 98.50% = 10% <98.5% - 98% = 5% <98% = 0% | 100.00% | 100.00% | 99.00 - 100.00% | 99.987% |
| STAKEHOLDERS | SO 2 | Availability of Rice During Emergencies and Calamities | | | | | | | |
| | SM 3 | Timely Release of Stocks in Times of Emergencies and Calamities | Average turnaround time | 20% | 48 hours and below= 20% 49 - 60 hours = 15% 61 - 72 hours = 10% Above 72 hours = 0% | n/a | 48-hour response time (based on time of receipt of payment/advice of payment, and Authority to Issue) | 48-hour response time (based on time of receipt of payment/advice of payment, and Authority to Issue) | 26 hours |

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| | | | | | | | | |
| STAKEHOLDERS | SO 3 | Sustain Client Satisfaction | | | | | | |
| | SM 4a | Percentage of Satisfied Customers (Farmers) | Number of respondents who gave a rating of at least satisfactory / Total number of respondents | 5% | (Actual / Target) x Weight If less than 80% = 0% | 90% | 90% of respondents gave a rating of at least satisfactory | Briefing with Farmers Organizations |
| | | | | | | | | <p>1. Production and sorting of survey questionnaires for palay farmers and business organizations' respondents and effected transmission thereof to concerned provinces.</p> <p>2. Preparation of general message, and CSS briefing materials (methodologies and powerpoint) relative to conduct of CSS briefing/training for field project team.</p> <p>3. Scheduled/conducted CSS Briefing / Training of field project team through teleconference using google meeting application.</p> <p>4. Date of CSS Briefing/Training: September 18 : Bohol and Cebu September 23 : Ilocos Norte, Isabela, Palawan, Albay, Masbate, Camarines Norte, Lanao Norte, Misamis Occidental, Davao Norte, Central District Office, Cavite and Western Pangasinan October 02: Laguna, Oriental Mindoro, Iloilo, Antique, Aklan and Davao del Sur</p> <p>List of 20 province-respondents for the 2020 CSS:</p> <p>A. Palay Farmers -</p> <p>Region I : Eastern Pangasinan Ilocos Norte La Union</p> <p>Region II : Isabela Allacapan, NW Cagayan Tuguegarao, Cagayan</p> <p>Region III : Nueva Ecija Bulacan Tarlac Pampanga</p> |

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| | Objectives/Measures | | Formula | Weight | Rating Scale | 2019 | 2020 | |
| | | | | | | | | TARGET ACTUAL |
| STAKEHOLDERS | | | | | | | | Region IV :San Jose, Occ. Mindoro Mamburao, Occ. Mindoro Palawan Region V :Camarines Sur Region VI :Iloilo Capiz Region IX :Pagadian, Zambo Sur Region X :Bukidnon Region XII :North Cotabato Sultan Kudarat No. of Regions = 9 No. of Provinces = 20 No. of Respondents = 500 |
| | SM 4b | Percentage of Satisfied Customers (Business Organizations) | Number of respondents who gave a rating of at least satisfactory / Total number of respondents | 5% | (Actual / Target) x Weight If less than 80% = 0% | 90% | 90% of respondents gave a rating at least satisfactory | Briefing with Business Organizations B. Business Organizations Region I :Western Pangasinan Ilocos Norte Region II :Isabela Region IV :Laguna Oriental Mindoro Palawan Region V :Albay Masbate Camarines Norte Region VI :Iloilo Antique Aklan Region VII :Cebu Bohol Region X :Lanao del Norte Misamis Occidental Region XI :Davao del Sur Davao del Norte NCR :Central District Office Cavite No. of Regions = 9 No. of Provinces = 19/1 No. of Respondents = 500 5. Field interviewers have started the conduct of customer survey for business organizations (2nd Semester) and palay farmers (September-December) main |

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| FINANCIAL | SO 4 | Improve Cost Efficiency | | | | | | |
| | SM 5a | Decrease in Variable Cost of Palay | Variable Cost* / Total Cost of Palay * All costs excluding buying price | 10% | ≤ 7% = 10%; >7% to 10% = [1 - ((Actual - Target)/Target)] * Weight; > 10% = 0% | n/a | ≤ 7% | ≤ 7% |
| | SM 5b | Decrease in Variable Cost of Rice | Variable Cost/ Total Cost of Rice | 10% | ≤ 8% = 10%; >8% to 11% = [1 - ((Actual - Target)/Target)] * Weight; > 11% = 0% | n/a | ≤ 8% | ≤ 8% |
| LEARNING & GROWTH | SO 5 | Establish Quality Management System | | | | | | |
| | SM 6 | Attain ISO 9001:2015 Certification | Actual accomplishment | 5% | All or nothing | n/a | ISO 9001 : 2015 Certification | ISO 9001 : 2015 Certification |
| | SM 7 | Establish Competency Framework | Actual accomplishment | 5% | All or nothing | Establish Competency Baseline covering 100% of positions | NFA-Council approved Competency Framework based on the newly-approved OSSP of NFA. Should include the Competency Catalogue, Competency Table, Competency Matrix, Position Profiles, and Competency Based Job Descriptions | Preparation of the NFA Competency- Based Job Descriptions. |
| Total Weight | | | | 100% | | | | |

1.138/19.768 = 5.759%
(refer to appendix A)

2.648/33.870 = 7.819%
(refer to appendix A)

GCG and DBM favorably approved the NFA's request to exclude the ISO Certification requirement in the 2020 Performance Scorecard

The NFA Competency Framework Technical Working Group was able to complete the draft of the NFA Competency Catalogue and 134 Job Descriptions for all positions of the new structure.

The TWG is presently editing the catalogue and job descriptions in preparation for the validation and final editing of the said target outputs.