

NATIONAL FOOD AUTHORITY Fourth Quarter Performance Accomplishment Report

	Component				Target	Accomplishment	
	Objectives/Measures	Formula	Weight	Rating System			
SOCIAL IMPACT	SO 1	Ensure Food Security through Maintenance of Adequate Buffer Stock Sourced from Local Farmers					
	SM 1	Buffer Stocks Maintained	Actual Level of Buffer Stock in Rice Form	15%	300,000 MT and above = 15% 250,001 MT to 299,999 MT= 13% 200,001 MT to 250,000 MT = 11% 150,001 MT to 200,000 MT = 9% 100,001 MT to 150,000 MT = 7% 25,001 MT to 100,000 MT = 5% Below 25,000 MT = 0% ¹	300,000 MT	268,059 MT
	SM 2	Grains Post-Harvest Facilities Maintained	Total Number of Deliverables Due for 2024 Attained/Total Number of Deliverables Due for 2024 (Based on Project Implementation Plan) Post Harvests Facilities Target No.of Units Maintained (2023): Dryers: 141 Ricemills: 26 Warehouses: 324 Truckscale:45	15%	(Actual/Target) x Weight	100%	Post Harvests Facilities Actual No. of Units Maintained (2024): Dryers: 116 Ricemills: 22 Warehouses: 279 Truckscale:38 84.89% PHFs are maintained and operational or equivalent to 12.73% rating
	SM 3	Stocks Maintained in Good & Consumable Condition	Total Stocks in Good and Consumable Condition/Total Stocks Stored ²	15%	99.50% - 100.00% = 15% <99.00% - 99.49% = 12% <98.50% - 98.99% = 9% <98.00% - 98.49% = 5% <98.00% = 0 ²	100%	99.998% or equivalent to 15% rating
STAKEHOLDERS	SO 2	Availability of Rice-Grain During Emergencies and Calamities					
	SM 4	Percentage of Requests for Stock in Times of Emergencies and Calamities Processed Within Prescribed Turnaround Time	Number of Request for Stock in Times of Emergencies and Calamities Processed Within Prescribed Turnaround Time/ Total Number of Request for Stock in Times of Emergencies ³	15%	(Actual/Target) x Weight	100%	493 out of 517 request has been served (14% equivalent rating)
	SO 3	Sustain Client Satisfaction					
	SM 5	Percentage of Satisfied Customers	Number of "Strongly Agree' answers + Number of 'Agree' answers/Total Number of Respondents - Number of 'N/A' answers	10%	(Actual/Target) x Weight If less than 80% = 0%	90%	Finished CSM survey. On-going validation. ARTA's deadline of submission is on April 15, 2025

¹ Rating will be applied in actual performance as of 30 June 2024 and 31 December 2024. Annual rating will be computed based on the average of semestral ratings

² Rating will be applied in actual performance per month. Annual rating will be computed based on the average of monthly ratings

³ As indicated in the NFA Citizen's Charter/Approved by ARTA

⁴ Based on GCG-arta Joint Memorandum Circular No. 1 series of 2023. Covers customers availing the GOCC's external services only.

FINANCIAL	SO 4	Improve Cost Efficiency					
	SM 6a	Obligations Subsidy Budget Utilization Rate	Total Obligated Subsidy/Subsidy per GAA	5.0%	(Actual/Target) * Weight	90%	95.30%
	SM 6b	Disbursements Subsidy Budget Utilization Rate	Total Disbursements/Total Obligations (Palay Procurement)	5.0%	(Actual/Target) * Weight	90%	90.40%
	SM 6c	Corporate Fund Budget Utilization Rate	Total Disbursements/Total Corporate Operating Budget from Internally-Generated Fund (both Net of PS Cost)	5.0%	(Actual/Target) * Weight	90%	102.90%
LEARNING & GROWTH	SO 5	Establish Quality Management System (QMS)					
	SM 7	Attain ISO 9001:2015 Certification	Actual accomplishment	5.0%	All or nothing	Maintain Existing ISO 9001:2015 Certification	Maintained existing ISO Certifications for the following regions: Region 1 Region 3 Region 6
	SO 6	Enhance Information and Communications Technology (ICT) Infrastructure					
	SM 8	Percentage Completion of ISSP	Total Number of Deliverables Due for 2024 Attained/Total Number of Deliverables Due for 2024 ⁶	5%	(Actual/Target) x Weight	100% Attainment of 2024 Deliverables on Systems Applications	Implementation of the following Systems Applications: 1) Unified Comprehensive Administrative System-Personnel Information Portal (UCAS-PIPS) 2) UCAS-Personnel Attendance and Leave Monitoring System (UCAS-PALMS) 3) Enhanced Standard Operating Procedure (e-SOP)
	SO 7	Enhance Competencies of Employees					
	SM 9	Percentage of Employees with Required Competencies Met	Total Number of Employees with Required Competencies Met/ Total Number of Employees (where Competency level - Total Number of Employees with Required Competencies Met/ Total Number of Employees)	5%	All or nothing	Improvement in the Competency Baseline of the Organization	The NFA Competency Baseline for 2024 is 94.97%. An increase of 4.44% from the 2023 Competency Baseline of 90.53%
				100%			

⁶ Deliverables refer to Systems Applications as indicated in the ISSP 2024-2026