





02 April 2025

HON. FRANCISCO P. TIU LAUREL, JR.
Secretary, Department of Agriculture
and NFA Chairperson
HON. LARRY R. LACSON, PH.D.
Administrator
NATIONAL FOOD AUTHORITY
NFA Building, Visayas Avenue, VASRA,
Diliman, Quezon City

AO - OGO - 2025 - 04 - 027

NATIONAL FOOD AUTHORITY
Administrator's Office

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04-027

BY: Rochelle TIME: 11:37

RE: TRANSMITTAL OF THE 2025 CHARTER STATEMENT AND STRATEGY MAP, AND 2025 PERFORMANCE SCORECARD

Dear Secretary Tiu Laurel, Jr. and Administrator Lacson,

This is to formally transmit the 2025 Charter Statement and Strategy Map (Annex A), and the 2025 Performance Scorecard (Annex B) of the NATIONAL FOOD AUTHORITY (NFA), to be posted on the NFA's website in accordance with Section 43 of GCG Memorandum Circular (M.C.) No. 2012-07.¹

The NFA's proposed Charter Statement was <u>RETAINED</u> and the Strategy Map and Performance Scorecard submitted through a letter dated 02 December 2024 and an email dated 04 December 2024² were <u>MODIFIED</u> based on the: (i) discussions made during the Technical Panel Meeting (TPM) held on 20 December 2024; (ii) evaluation of revised documents submitted through the NFA's letter dated 16 January 2025,³ and emails dated 22 and 30 January 2025, 06 and 21 February 2025, and 21 March 2025;⁴ and (iii) agreements during the Performance Target Conference held on 24 March 2025.

Item 9 of GCG M.C. No. 2024-01⁵ mandates GOCCs to accomplish the requisite Quarterly Monitoring Reports (*i.e.*, PES Form 4) for the calendar year, detailing their progress in accomplishing their performance targets. The Quarterly Monitoring Reports should also disclose substantial changes in circumstances, if any, that were unforeseen during the TPM that may affect the timely achievement of the GOCC's targets.

FOR THE NFA'S INFORMATION AND COMPLIANCE.

Very truly yours,

ATTY. MARIUS P. CORPUS

Chairperson

ATTY. BRIAN KEITH F. HOSAKA

Commissioner

ATTY. GERALDINE MARIE B. BERBERABE-MARTINEZ

Commissioner

⁵ ENHANCED PERFORMANCE EVALUATION SYSTEM (PES) FOR THE GOCC SECTOR, dated 28 June 2024.



¹ CODE OF CORPORATE GOVERNANCE FOR GOCCs, dated 28 November 2012.

² Both were officially received by the Governance Commission on 04 December 2024.

³ Officially received by Governance Commission on 21 January 2025.

⁴ Officially received by the Governance Commission on 22 January 2025, 23 January 2025, 31 January 2025, 06 February 2025, 21 February 2025, and 21 March 2025, respectively.



CY 2025 STRATEGY MAP

Ensure Food Security for Rice

Improvement of Operational Efficiency



Organizational Reforms and Good Governance

Vision:

An efficient, modern and resilient food agency providing food security and food sufficiency for all Filipinos in times of calamities and emergencies.

Mission:

The NFA shall:

- Help improve the lives of the Filipino rice farmers by safeguarding their profitability.
- Ensure strategically located buffer stocks for faster rice issuance
- Promote adoption of advanced and environmentally sustainable technologies for optimized operations.
- Actively support the Philippines' transition towards becoming a disaster-resilient nation.

Mandate:

The NFA shall maintain sufficient rice buffer stock to be sourced solely from local farmers and distributed efficiently especially during calamities and emergencies.

Core Competencies:

- ☐ Service Excellence
- Organizational Awareness
 and Commitment
- ☐ Professionalism
- ☐ Interpersonal Relations
- ☐ Accountability

SOCIAL

Ensure Maintenance of Adequate Buffer Stock Sourced from Local Farmers

STAKEHOLDER

Availability of Rice Grain during Emergencies and Calamities

Sustain Client Satisfaction

FINANCIAL

Ensure Efficient Budget Management

LEARNING & GROWTH

Establish Quality Management System (QMS) Enhance Information and Communications Technology (ICT) Infrastructure

Enhance Competencies of Employees Establish Disaster Resilience into All Organizational Processes

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NATIONAL FOOD AUTHORITY (NFA)

			Component			Baseline Data		Target				
	0	bjective/Measure	Formula	Weight	Rating System	2022	2023 (As Reported)	2024	2025			
	SO 1 Ensure Maintenance of Adequate Buffer Stock Sourced from Local Farmers											
SOCIAL IMPACT	SM 1	Buffer Stocks Maintained	Actual Level of Buffer Stock in Rice Form	15%	300,000 MT and Above = 15% 250,000 MT to 299,999 MT = 13% 200,001 MT to 250,000 MT = 11% 150,001 MT to 200,000 MT = 9% 100,001 MT to 150,000 MT = 7% 25,001 MT to 100,000 MT = 5% Below 25,000 MT = 0%1	140,436 MT	76,882 MT	300,000 MT	300,000 MT			
	SM 2	Grains Post-Harvest Facilities Maintained	Total Number of Deliverables Due for 2025 Attained / Total Number of Deliverables Due for 2025	15%	(Actual/Target) x Weight	Not Applicable	Not Applicable	100%	100% Attainment 2025 Deliverable (Based on DBCC Approved Projec Implementation Plan)			

¹ Rating will be applied in actual performance as of 30 June 2025 and 31 December 2025. Annual rating will be computed based on the average of semestral ratings.

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		Component		Baseline	Baseline Data		Target		
OI	bjective/Measure	Formula	Weight	Rating System	2022	2023 (As Reported)	2024	2025	
SM 3	Stocks Maintained in Good and Consumable Condition	Total Stocks in Good and Consumable Condition / Total Stocks Stored	15%	99.50% to 100.00% = 15% < 99.00% to 99.49% = 12% < 98.50% - 98.99% = 9% 98.00% - 98.49% = 5% < 98% = 0% ²	99.899%	99.998%	100%	100%	
	Sub-Total		45%		-				
SO 2	Availability of Rice Grai	n During Emergencie	s and Cala	mities					
SM 4	Percentage of Requests for Stock in Times of Emergencies and Calamities Processed Within Prescribed Turnaround Time	Number of Requests for Stock in Times of Emergencies and Calamities Processed Within Prescribed Turnaround Time / Total Number of Requests for Stock in Times of Emergencies ³	15%	(Actual/Target) x Weight	Cannot Be Validated	575 out of 633 requests have been served	100%	100%	
SO 3	Sustain Client Satisfaction								
SM 5	Percentage of Satisfied Customers	Number of Respondents Who Gave a Rating of At Least Satisfactory / Total Number of Respondents ⁴	10%	(Actual / Target) x Weight If Less Than 80% = 0%	96.4% (Farmers) ⁵ 98% (Business Organizations) ⁶	99.42%	90%	90%	
	Sub-Total		25%						

² Rating will be applied in actual performance per month. Annual rating will be computed based on the average of monthly ratings.

³ Shall be based on NFA Citizen's Charter as submitted to or approved by the Anti-Red Tape Authority (ARTA).

⁴ Covers customers availing the GOCC's *external services* only.

⁵ The data is based on the survey results using the methodology of the Governance Commission.

⁶ Ibid.

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	Component				Baselin	e Data	Target	
0	bjective/Measure	Formula	Weight	Rating System	2022	2023 (As Reported)	2024	2025
SO 4	Ensure Efficient Budget	Management						
SM 6	Budget Utilization Rate:							
SM 6a	Obligations Subsidy Budget Utilization Rate	Total Obligated Subsidy / Total Corporate Operating Budget from Subsidy (Both Net of PS Cost)	5%	(Actual / Target) x Weight	Not Applicable	16.60%	90%	90%
SM 6b	Disbursements Subsidy Budget Utilization Rate	Total Disbursements from Subsidy / Total Obligated Subsidy (Both Net of PS Cost)	5%	(Actual / Target) x Weight	Not Applicable	96.50%	90%	90%
SM 6c	Corporate Fund Budget Utilization Rate	Total Disbursements from Internally Generated Fund (IGF) /Total Corporate Operating Budget from IGF (Both Net of PS Cost)	5%	(Actual / Target) x Weight	Not Applicable	74.50%	90%	90%
	Sub-Total		15%		17	1/		

NFA | Page 4 of 6 2025 Performance Scorecard (Annex B)

	Component			Baselin	e Data	Target	
ojective/Measure	Formula	Weight	Rating System	2022	2023 (As Reported)	2024	2025
Establish Quality Manag	gement System (QMS)					
Attain ISO 9001:2015	Actual	2.5%	All or Nothing	Maintained Existing ISO 9001:2015 Certification and Obtained ISO	Maintained existing ISO 9001:2015 Certifications (Region 1 and Region 3)	Maintain Existing	Maintain Existing ISO 9001:2015 Certification for Al Processes Covere in 2024 ⁷
17 Attain 150 9001:2015 Certification	Accomplishment	2.5%	All or Nothing	Certification for llocos Regional Office and La Union Branch Office	Obtained ISO Certification for NFA Region 6 and Iloilo Branch Office	Certification	Obtain ISO 9001:2015 Certification for Two (2) Branch Offices
Enhance Information an	d Communications T	echnology	(ICT) Infrastructure				
Percentage Completion of ISSP	Total Number of Deliverables ⁸ Due for 2025 Attained / Total Number of Deliverables Due for 2025	5%	(Actual / Target) x Weight	33.33% of 2022 Deliverables Attained	AFMECH Program Capacity Building for NFA Engineers on Geo- Tagging Technology	100% Attainment of 2024 Deliverables	100% Attainment 2025 Deliverable (Based on the ISS 2025 – 2027 as endorsed by the DICT)
						-	
	Attain ISO 9001:2015 Certification Enhance Information and	Establish Quality Management System (QMS) Attain ISO 9001:2015 Actual Accomplishment Enhance Information and Communications Total Number of Deliverables® Due for 2025 Attained / Total Number of Deliverables Due	percentage Completion of ISSP Formula Formula Formula Weight Actual Accomplishment Actual Accomplishment Total Number of Deliverables Due for 2025 Attained / Total Number of Deliverables Due Fig. 2.5%	Establish Quality Management System (QMS) Attain ISO 9001:2015 Actual Accomplishment Enhance Information and Communications Technology (ICT) Infrastructure Percentage Completion of ISSP Total Number of Deliverables Due Dule (Actual / Target) x Weight	Establish Quality Management System (QMS) Attain ISO 9001:2015 Certification Actual Accomplishment 2.5% Actual Accomplishment 2.5% Actual Accomplishment 2.5% Actual Accomplishment 2.5% Enhance Information and Communications Technology (ICT) Infrastructure Percentage Completion of ISSP Total Number of Deliverables® Due for 2025 Attained / Total Number of Deliverables Due Poliverables Due Attained	Establish Quality Management System (QMS) Actual Accomplishment Accomplishme	Establish Quality Management System (QMS)

 $^{^{7}}$ NFA Regional Office I, NFA Central Luzon Regional Office, and NFA Western Visayas Regional Office. 8 Deliverables refer to systems (applications)

N F A | Page **5** of **6** 2025 Performance Scorecard (Annex B)

		Component			Baseli	ne Data	Target		
Ol	ojective/Measure	Formula	Weight	Rating System	2022	2023 (As Reported)	2024	2025	
SO 7	Enhance Competencies	of Employees	Transfer and Transfer and Arthur						
SM 9	Percentage of Employees with Required Competencies Met	Competency Level 2025 — Competency Level 2024; Where Competency Level = Total Number of Employees with Required Competencies Met / Total Number of Employees	2.5%	All or Nothing	Not Applicable	NFA Competency Baseline for 2023 is 2.96%. This is 1% higher than 2022 Competency Baseline which is at 25.95%.	Increase from 2023 Competency Level	Increase from the 2024 Actual Competency Leve	
SO 8	Establish Disaster Resil	ience into all Organiz	zational Proc	esses		390			
SM 10	Development and Implementation of Disaster Risk Reduction and Management (DRRM) Plan	Actual Accomplishment	2.5%	All or Nothing	Not Applicable	Not Applicable	Not Applicable	Board-Approved Public Service Continuity Plan (PSCP)	
	Sub-Total		15%						
	TOTAL		100%						
BONUS S	TRATEGIC MEASURES:								
GAD Budg	et Utilization Rate	Actual Disbursement for GAD-related Activities / Total COB	1%	All or Nothing	Not Applicable	Not Applicable	Not Applicable	5% of Total COB	

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NFA | Page 6 of 6 2025 Performance Scorecard (Annex B)

	Component					Baseline Data			Target	
		Objective/Measure	Formula	Weight	Rating System	2022	2023 (As Reported)	2024	2025	
	ISO Ce	ertification on any of the followir	ng Standards:							
PROCESS		nvironmental Management ystem (EMS) Certification	Actual Accomplishment		All or Nothing	Not Applicable	Not Applicable	Not Applicable	ISO 14001:2015 Certification	
INTERNAL		usiness Continuity anagement System (BCMS)	Actual Accomplishment	1%	All or Nothing	Not Applicable	Not Applicable	Not Applicable	ISO 22301:2019 Certification	

For GCG:

Commissioner

For NFA:

HON. LARRY DEL ROSARIO LACSON, Ph.D.

Administrator