



NATIONAL FOOD AUTHORITY PERFORMANCE SCORECARD (2016)
Accomplishment Report as of December 31, 2016

PERFORMANCE MEASURES		WEIGHT	RATING SCALE	CY 2016		REMARKS
		PAN		2016	Actual Accomplishment (as of Dec 31)	
SO 1						
SM 1	15-day National Average Buffer Stocks Maintained	10%	30 days and above = 0% 15-30 days = 10% 12-14 days = 7% 8-11 days = 5% 7 days and below = 0%	Ave. =15 days	26 days	For Re-negotiation: adjustment of the scale due to different scenario/ situation for 2016 vs 2015
SM 2	30-day Buffer Stock	5%	30 = 5% 27-29.99 = 7% 25-26.99 = 6% 23-24.99 = 5% 20-22.99 = 4% 18-19.99 = 3% 16-17.99 = 2% <15 = 0%	30 days any one day between July 1-31	28 days	
Sub-total of weights		15%				
SO 2						
Availability, Accessibility, Affordability and Food Safety						
SM 3	Percent Procurement from 33 Surplus Provinces	5%	50%-100% = 5% 40 - 49% = 2% 30-39% = 1% <30 % = 0%	65%	81.59%	
SM 4	Average Farmgate Price in 37 Surplus Provinces	5%	All or Nothing	minimum of P15.30/kg	P17.92/kg.	
SM 5	Restoration or Preventing Further Escalation of Prices in Key Urban Areas (Metro Manila, Cebu, Davao and Baguio) with Price Increase of 4%	5%	0 - 4% = 5% 4.01 - 5% = 4% 5.01-6% = 3% 6.01-7% = 2% 7.01-8% = 1% >8% = 0	4%	0.74%	

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SM 6	Average Response Time for Release of Stocks during Calamities	5%	(Actual/Target) x Weight (but not to exceed the weight)	within 22 hours	4.12 hrs.	
Sub-total of weights		20%				

SO 3 Improve Quality Services						
SM 7	Stocks Maintained in Good & Consumable Condition	10%	99-100 = 10%	100%	99.97%	
			98% = 7%			
			97% = 5%			
			96% = 3%			
			<96% = 0			
SM 8	Number of Alternative Distribution Centers in 10 Priority Provinces	4%	(Actual/Target) x Weight (but not to exceed the weight)	300 and Council Approved 5-year program	729	
SM 9	Percentage of Complaints Acted upon within the Given Turn-Around-Time (3 hours)	5%	(Actual/Target) x Weight (but not to exceed the weight)	100%	2.59hrs	For Re-negotiation: target retained to 72 hours; standard time for all government agency to respond on complaints
Sub-total of weights		19%				

SO 4 Attain Client Satisfaction						
SM 10	Stakeholders' Evaluation of the NFA's Delivery of Services to its Critical Stakeholder : Palay-Farmers Licensees and Consumers	3%	Satisfactory = 3% Below Satisfactory = 0%	Plus 5% of the 2015 result, but never below Satisfactory	Very Satisfactory rating	Final Report submitted on December 23, 2016
Sub-total of weights		3%				

SO 5 Rationalized and Efficient Local Procurement						
SM 12	Cereal Procurement Fund Made Available within Set Number of Days upon Receipt of Request	3%	(Actual/Target) x Weight (but not to exceed the weight)	4 days	1.63 days	

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SM 13	Processing time of License Application	3%	(Actual/Target) x Weight (but not to exceed the weight)	Ave of 45 mins	Ave of 24.04 mins	
Sub-total of weights		6%				
SO 7 Implement Organizational Reform						
SM 14	Approved Reorganization Plan including Functional Delineation	5%	(Actual/Target) x Weight (but not to exceed the weight)	Submission of Staffing Pattern to GCG by February 2016		NFA submitted DBM-approved staffing pattern under EO366
		5%				
SO 8 Minimize Operating Losses						
SM 15	Variable Distribution cost per Unit	5%	Actual/Target x Weight	Reduction by 5% from the validated 2015	as of Nov 30, 2015 = 0.131 as of Nov 30, 2016 = 0.101	
SM 16	Increase in other Income	5%	Actual/Target x Weight	20% higher than the 2014 but not lower than the 2015 actual figure	as of Nov 30, 2015 = 481,467,354.33 as of Nov 30, 2016 = 1,240,789,256.41	
Sub-total of weights		10%				

SO 9 Divestment of Assets						
SM 17	Divestment of the Big Ticket Assets Approved for Disposition by the NFA Council.	7%	Actual Accomplishment	Conduct of bidding for the divestment of Cabanatuan City Property and Council-Approved 5-year Divestment Plan		For Re-negotiation: replace Cabanatuan City with other ticket items due to titling documentation. 5 year divestment plan was approved by the NFA Council on May 17, 2016.
Sub-total of weights		7%				

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		PAN		2016	Actual Accomplishment (as of Dec 31)	
SO 10	Debt Management					
SM 18	Debt Level (Bank Loans)	5%	140B-144 B = 5%	P155 Billion	P132 Billion	
			145B-149 B = 4%			
			150B-154 B = 3%			
			155B-159B = 2%			
			160 B-164B = 1%			
			>165 B = 0			
Sub-total of weights		5%				
SO 11	Establish Quality Management System (QMS)					
SM 19	ISO Certification (ISO 9001:2008)	5%	5% = ISO Certification 3% = GAP Assessment	Certification on Procurement and Distribution Processes		For Re-negotiation: consider gap assessment = 5% due to delays encountered which are beyond NFA's control
Sub-total of weights		5%				
SO 12	Establish Competency Framework					
SM 20	Council Approved Competency Framework	5%	All or Nothing	Council-approved competency framework	The Competency Framework was approved by NFA Council	
Sub-total of weights		5%				
Total Weight		100.00%				